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| **Problem Solving (A3) Report** | **Topic: UPRM Animal Rescue Organization Website** | **Date:** January 22, 2021 |
|  | **Name:** Ronal J. Vélez (Group #13) |

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| **1. Identify a Problem** | **PLAN** |  | **4. Propose & Implement Countermeasures** | **PLAN/DO** |
| Within the UPRM Campus, exist certain organizations whose purpose is to provide help and shelter for abandoned or malnourished rescued animals. Even though most of these organizations publish their rescue cases through social media, it is possible that when handling a large number of cases, some of the specifics for a particular case can get lost or be the cause of misinformation. | |  | The countermeasure proposed platform will consist of pre-designed web application forms in which to organize and store the information, upload care progress media and contact information in order to make an animal’s information accessible to whoever might be interested in it (sponsors, potential foster care providers, potential permanent care takers etc.) | |
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| **2. Set the Target** | **PLAN** |  | **5. Check/Evaluate** | **CHECK** |
| The target would be to develop a platform which will allow members of a particular UPRM animal rescue organization to inform and provide updates on their cases through the use of a website. | |  | It is expected for the members of the team, to select a spokesperson for the organization, who will serve as a client and provide the necessary input for the methodology in which each case’s information is going to be entered to the platform, stored, retrieved and finally presented as output. Future progress meeting must be coordinated leading to date of the project’s completion. | |
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| **3. Analyze the Causes** | **PLAN** |  | **6. Act and/or Standardize** | **ACT** |
| The cause for this problem is presented by the amount of animal cases accepted by an organization and the similarity in circumstances for which an animal might have come to be under a particular the organization’s protection. By isolating the information on a case-by-case basis, (such as: species, age, sex, pre-existing health conditions) could provide a superior opportunity for the animal in question to be matched to a person that is better suited to provide adequate care. | |  | One of the many ways to ensure an up to date platform is a rating/comment approach where the client has the opportunity to rate the platform and tell what they like and dislike so that in can be improved based on their feedback. | |